

# ABOUT THE 6 INFRASTRUCTURE CHALLENGES

## Why Infrastructure Matters

Climate and biodiversity transformation is often framed as a question of individual behavior, leadership, technology, knowledge, finance, or political will. While these factors matter, transformation rarely succeeds or fails because of a single person. Instead, it depends on the systems in which people operate.

These systems can exist at multiple levels: teams, organizations, alliances, governance processes, policy arenas, sectors, or entire fields of action. Across these different contexts, similar patterns emerge. Even highly motivated and capable actors often struggle because the surrounding system does not provide the conditions needed for effective cooperation, decision-making, implementation, and long-term change.

## Three Levels of Transformation Capacity

ClimateMind distinguishes between three complementary levels of transformation:

1. **Mindset:** The beliefs, attitudes, values, motivations, and perspectives that shape how people understand and approach challenges.
2. **Skills:** The knowledge, competencies, and capabilities required to navigate complexity, communicate effectively, collaborate with others, and implement change.
3. **Psychological Infrastructure:** The structures, processes, cultures, norms, and relational conditions that shape how people think, decide, cooperate, and act within systems.

*For transformation to become durable and scalable, psychological principles must be embedded within systems themselves. This is the role of psychological infrastructure.*

All three levels are important. Mindsets influence how people perceive challenges. Skills influence what people are capable of doing. However, **both mindsets and skills often remain dependent on individual actors** and can disappear when people leave organizations, change roles, become overwhelmed, or are replaced by others with different experiences and capabilities.

It helps ensure that trust, cooperation, effective decision-making, implementation capacity, and resilience do not depend solely on a few highly motivated individuals, but are supported by the structures and cultures of teams, organizations, alliances, and governance systems.

In this sense, psychological infrastructure does not replace mindset or skills. It represents the often-overlooked conditions that determine whether individual capabilities can translate into collective and sustained transformation.

## Understanding the Infrastructure Challenges

The Infrastructure Challenges describe **recurring system bottlenecks that constrain transformation capacity and prevent change from unfolding effectively**. They do not primarily describe deficits of individuals. Rather, they highlight where teams, organizations, alliances, governance systems, and broader transformation ecosystems struggle to create the conditions needed for change.

The six Infrastructure Challenges do not represent isolated problems. They frequently reinforce one another and often emerge simultaneously within the same transformation process. For example, weak trust can undermine cooperation, poor sense-making can weaken decision-making, and implementation challenges can reduce long-term resilience.

Each Infrastructure Challenge can be **understood through multiple Psychological Domains and addressed through different Design Mechanisms**. While the Challenges describe recurring transformation bottlenecks, the Domains explain the underlying psychological dynamics, and the Mechanisms provide practical approaches for strengthening psychological infrastructure and transformation capacity.

Together, the Challenges, Domains, and Mechanisms offer a practical framework for diagnosing transformation bottlenecks, identifying leverage points, and designing more effective climate and biodiversity transformation processes.

### How to Read the Challenges

Each Challenge is structured around seven elements:



**Core Challenge** – the central transformation bottleneck



**Why This Challenge Emerges** – the underlying dynamics that cause the challenge to arise



**Symptoms** – how the challenge becomes visible in practice



**Governance Implications** – potential consequences if the challenge remains unresolved



**Psychological Domains** – the key psychological dynamics contributing to the challenge



**Design Mechanisms** – practical approaches for addressing the challenge



**Applications** – examples of how the challenge and its mechanisms can be applied across different contexts and sectors

The goal is not to provide a universal explanation of every transformation process. Rather, the Challenges offer a practical lens for identifying recurring system bottlenecks, understanding their psychological foundations, and strengthening transformation capacity across contexts.